



SAF Guarantee of Competence

We assume the following manufacturer's warranty for the durability of the air suspension unit (hereinafter: the Unit).

SAF INTRADRUM Off road

Type IU / IO for 9 t axle load with single tires.

The beneficiary of the warranty is the party which operates a vehicle equipped with the Unit, for its own purpose (final customer).

Term and Scope of Warranty

SAF HOLLAND warrants to the final customer that the Unit will run without defects for 500,000 km during a maximum period of 3 years as of the first registration of the vehicle equipped with the Unit, but not longer than 3.5 years from the date of manufacture of the Unit. (The date of manufacture can be determined by the serial number. This is located on the type plate of the Unit. From July 2009 the serial number has 11 digits. The year of production (by decade) results from the 3rd and 4th digit of the serial number. The three-digit date of manufacture (= current calendar day) results from the 5th, 6th and 7th digit. The serial number had 9 digits prior to July 2009. The three-digit production date (= current calendar day) results from the 1st and 2nd and 3rd digit; the year of production (by decade) results from the 4th and 5th digit of the serial number.). Pending an assessment of the preconditions and approval by SAF-HOLLAND, the claims under this warranty are restricted to the repair free of charge or, at the discretion of SAF-HOLLAND, replacement of the Unit free of charge at the workshop of an SAF-HOLLAND Competence Partner (Germany) or a specialist workshop authorized by SAF-HOLLAND or the local SAF-HOLLAND country representative (other countries). SAF-HOLLAND shall be entitled to read and analyze the "Operating Conditions Protocol" from the EBS brake system of the trailer/semi-trailer. More extensive claims, especially claims for damages, may not be derived from the warranty. In particular, SAF-HOLLAND shall not be liable under this warranty for the reimbursement of transport and towing costs, or for loss of profits, loss of use, etc. Any more extensive claims against the seller shall remain unaffected by this warranty.

The guarantee is valid for the operation of vehicles in geographical Europe up to the Ural mountains and Turkey.

Defects Excluded

Defects caused by the application of external force, by operating errors, use in races or for military purposes as well as by failure to observe operating, maintenance or installation instructions and by the use of spare parts not released by SAF-HOLLAND, are excluded from the manufacturer's warranty. Natural wear and tear of working parts such as, in particular, brake drums, brake shoes, air springs, brake linings, camshafts, camshaft bearings and slack adjusters, does not fall within the manufacturer's warranty.

Processing of Warranty

Claims under this warranty have to be made in writing to SAF-HOLLAND (SAF-HOLLAND GmbH, Hauptstraße 26, 63856 Bessenbach, Fax No. +49 (0) 60 95 - 301 259) without undue delay following the occurrence of a defect and no later than one month after expiry of the warranty period. Instead, the final customer may address an SAF-HOLLAND Competence Partner (Germany) or the local SAF-HOLLAND representative (other countries) in writing or in person. A list of SAF-HOLLAND Competence Partners and of the local SAF-HOLLAND country representatives can be obtained on the Internet at the website www.safholland.com, or at SAF-HOLLAND (see the above-mentioned address or telephone number +49 (0) 60 95 - 301 602). Parts replaced within the context of performance under this warranty shall become the property of SAF-HOLLAND. Insofar as SAF-HOLLAND performs under this warranty and the customer has reimbursement claims against third parties, such claims shall be assigned to SAF-HOLLAND.

This warranty is governed by German law. Place of exclusive jurisdiction is Aschaffenburg.