



HOLLAND Mark V LANDING GEAR 5-Year North American Commercial Warranty

SAF-HOLLAND's Commitment

We warrant all Holland Mark V Landing Gear manufactured after June 1, 2010, when properly installed on your vehicle and maintained and operated in accordance with our requirements, as follows:

I. Materials & Workmanship:

SAF-HOLLAND warrants any Landing Gear or component that fails due to defects in material or workmanship for 5 years from the in-service date of the vehicle.

II. Application Specific 5-Year Performance Guarantee:

In addition, when your Holland Landing Gear is used in an approved application it will, for 5 years after the in-service date of the vehicle, operate as described in the corresponding Landing Gear Operation and Maintenance literature.

Performance Guarantee Approved Applications:

The Landing Gear must be subjected to normal use, service, and operation within rated capacities. Approved Applications exclude intermodal, refuse hauler, and shunt yard applications.

SAF-HOLLAND will, at its option, cover the cost to repair or replace any Landing Gear or component needing replacement under the above warranty. Parts reimbursement is limited to the parts acquisition cost, not to exceed the suggested list price. Labor reimbursement is based on a published labor schedule in conjunction with local labor rates.

Your Responsibilities

You are responsible for proper installation, operation, and maintenance as specified in our applicable Holland Landing Gear publications and for using the product in the approved application within rated capabilities.

Claims

You are required to obtain prior authorization from an authorized SAF-HOLLAND customer service representative before replacing or returning any part. You may be required to make the product or part claimed to be covered by this warranty available to us and/or returned to us at your expense (to be reimbursed after acceptance of claim) for review and evaluation. You must submit a valid claim form to have your warranty request considered. The claim form is available under the Service Section of our website @www.safholland.us or by calling 1-888-396-6501.

Exclusions and Limitations

This warranty does not cover any product or component that is altered without permission, or fails, malfunctions or is damaged as a result of accident, abuse, or improper installation, maintenance or use.

THIS WARRANTY IS OUR SOLE WARRANTY IN REGARD TO COVERED SAF-HOLLAND LANDING GEAR. WE MAKE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL WE BE RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND.