



HOLLAND FWAL SERIES FIFTH WHEEL

5-Year North American Commercial Warranty

SAF-HOLLAND's Commitment

We warrant each FWAL fifth wheel (herein referred to as "FW Series") manufactured after August 1, 2016, when properly installed on your vehicle and maintained and operated in accordance with our requirements, as follows:

I. Materials and Workmanship:

SAF-HOLLAND warrants our "FW Series" fifth wheels will be free from defects in material and workmanship when used for approved applications (as defined in our HOLLAND Fifth Wheel Catalog and Specification Guide).

- For five (5) years after the vehicle in service date or 500,000 miles; whichever comes first.
- SAF-HOLLAND supplied Lube Plates, two (2) years after the in service or 200,000 miles; whichever comes first.

II. Application Specific 5-Year Performance Guarantee:

In addition, when your fifth wheel is used in Standard Duty applications (as defined in our Fifth Wheel Application Guide) it will maintain an acceptable wear limit between the fifth wheel locks and a new SAE J700b kingpin when adjusted and maintained in accordance with our maintenance literature.

In the unlikely case of wear requiring lock mechanism replacement, SAF-HOLLAND will cover the cost of parts, labor and freight.

Please note - The Performance Guarantee does not cover the following: Top Plate, Mounting System or Lube Plates.

SAF-HOLLAND will, at its option, cover the cost to repair or replace any "FW Series" fifth wheel or component needing replacement under the above warranty.

Parts reimbursement is limited to the parts acquisition cost, not to exceed the suggested list price. Labor reimbursement is based on a published labor schedule in conjunction with local labor rates.

Your Responsibilities

You are responsible for proper installation, operation and maintenance (including lubrication) as specified in our publications on "FW Series" fifth wheels and for using the product in the approved application within rated capabilities.

Claims

You are required to obtain prior authorization from an authorized SAF-HOLLAND customer service representative before replacing or returning any part. You are required to retain the product or part claimed to be covered by this warranty and return it to SAF-HOLLAND upon request. You must submit a valid Service Report to have your warranty request considered. The Service Report form is available under the Service Section of our website at www.safholland.us or by calling 888-396-6501.

Exclusions and Limitations

This warranty does not cover any "FW Series" fifth wheel or component that fails, malfunctions or is damaged as a result of accident, abuse, improper use, improper installation, intentional modification, corrosion, failure to provide reasonable maintenance or normal wear not covered under the performance guarantee.

THIS WARRANTY IS OUR SOLE WARRANTY IN REGARD TO THE FIFTH WHEELS LISTED ABOVE. WE MAKE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT SHALL WE BE RESPONSIBLE FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY KIND.