



## HOLLAND COUPLING PRODUCTS US and Canada Commercial Warranty



SAF-HOLLAND Group

### **SAF-HOLLAND's Commitment**

We warrant, to any subsequent purchaser for the duration of this warranty, each HOLLAND Pintle Hook, Coupler, E-Hitch, Drawbar, Towbar and accessories manufactured after November 1, 2010, when properly installed on your vehicle, and maintained and operated in accordance with our requirements, as follows:

#### **2-Year Parts Warranty:**

SAF-HOLLAND will, at its option, repair, replace, or reimburse for any Holland product listed above needing replacement due to defects in materials or workmanship during the first two years as measured from the documented date of purchase.

Parts reimbursement is limited to the parts acquisition cost, not to exceed the suggested list price.

#### **2-Year Labor Warranty:**

The cost of repair covered by this warranty includes any reasonable labor expense. Labor reimbursement is based on a published flat rate schedule in connection with local labor rates.

### **Your Responsibilities**

You are responsible for proper installation, operation and maintenance as specified in our applicable publications on HOLLAND Pintle Hooks and Coupler products, and for using the product in recommended applications within rated capacities.

### **Claims**

You are required to obtain prior authorization from us or an authorized customer service representative before replacing or returning any part. You may be required to make the product or part claimed to be covered by this warranty available to us and/or returned to us at your expense for review and evaluation. You will also need to provide the following information: trailer serial number, in-service date/installation date, product model, product serial number as shown on the serial tag installed on the product, and application and use information.

### **Exclusions and Limitations**

This warranty does not cover any Holland Pintle Hook or Coupler that is altered without written permission, or fails, malfunctions or is damaged as a result of accident, abuse, or improper installation, maintenance or use.

**THIS WARRANTY IS OUR SOLE WARRANTY IN REGARD TO COVERED HOLLAND PINTLE HOOKS AND COUPLER PRODUCTS. WE MAKE NO OTHER WARRANTIES, EXPRESS OR IMPLIED, OR OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IN NO EVENT SHALL WE BE RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO TOWING, DOWNTIME, LOST PRODUCTIVITY, CARGO DAMAGE, TAXES, OR ANY OTHER LOSSES OR COST RESULTING FROM A DEFECTIVE COVERED COMPONENT.**